

# Returns

## What do I have to do to return product?

The Company does accept returns of non-custom, non-embellished product within 14 days of delivery provided these products are returned in their original condition (brand new, unworn, unlaundered, unembellished) and accompanied by a Return Authorization Number ("RA") issued by the Company. Your Account Manager can issue this RA if the return meets the conditions stated above.

Please remember to completely fill out the returns section of the invoice you received with your package and ship your return package either UPS or insured US Mail (remember to keep your receipts and tracking number). We cannot be responsible for merchandise lost in route.

Please state date of purchase, invoice number and reason for return. A Return Authorization Number (RAN) will be issued and must appear on all shipping labels.

All returns must be shipped prepaid, no C.O.D. or packages marked "Bill Recipient" will be accepted. Damaged goods may be returned but must follow our Return Policy.

Unique solution ID: #1075

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Last update: 2023-08-28 20:02